

Mobilizing to meet the COVID-19 challenge

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We are mobilizing to meet the COVID-19 challenge in four key areas:

Ensuring a continuous supply of medicines

- Novartis manufacturing sites as well as our major suppliers continue to be operational to help us deliver on our promise.
- We are confident in our supply chain & are working continuously with partners to find solutions so access to treatments is not interrupted.
- We have ramped up our patient support programs for Canadians taking Novartis medicines; telephone and online services remain available to patients.



Facilitating ongoing and new research

- Important research programs underway in a number of disease areas are not interrupted by the pandemic.
- Our global R&D capabilities have been mobilized in the fight against COVID-19.
- Major new clinical trials of promising existing medications are being evaluated and new research is underway at record speed.



Supporting our communities and patient groups

- We created the **Community Strong COVID-19 response program** to address the needs of Canadians during the pandemic with \$500,000 earmarked to be donated to community and patient groups in Canada.



Standing by healthcare professionals

- We thank healthcare professionals for their dedication and are committed to providing support and tools needed to help patients during this challenging time.



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