

Contact Us

Canadian Locations

Montréal Location

Novartis Pharmaceuticals Canada Inc.

700 St-Hubert
Montreal, Quebec, suite 100
H2Y 0C1
514-631-6775

Toronto Location

Novartis Pharmaceuticals Canada Inc.

Schwartz Reisman Innovation Campus West (SRIC)
108 College Street, suite 940
Toronto, ON M5G 1L7, CA
514-631-6775

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General Contact

We are committed to helping you find the right answers to your questions, concerns or inquiries related to Novartis Canada. Please choose one of the options below to contact us and we will endeavour to respond to your inquiry as quickly as possible.

For messages about:

Media inquiry: please contact our Communications team at camlph.communications@novartis.com or the Media Line at 514-633-7873

Medical questions, product related issues or prescription drugs: please contact our medical information line* at 1-800-363-8883 or medinfo.canada@novartis.com

*Please note that this is a service line of Novartis and is not intended to replace the advice of a physician. We are not able to answer questions about your personal health, or about other individual medical matters or treatment regimens.

If you have a question about your personal health, please consult your physician. Should your physician have a question or information which he/she wishes to pass along to Novartis, then your physician may contact the medical department at Novartis Pharmaceuticals Canada Inc. Novartis is committed to protecting and safeguarding your privacy. Your email and its content will be used to answer your question. We will not send you unsolicited materials, nor place you on any lists. Here is our Legal and Privacy Disclaimer in full. Thanks

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